

# **Lexington Office of Homelessness Prevention & Intervention**

## **Emergency Weather Plan**

This Emergency Weather Plan provides a coordinated response for times when extreme cold or other weather related circumstances create additional, immediate need for expanded capacity to assist people experiencing homelessness in Lexington. Extreme temperatures or unusual amounts of snow or ice often force people to seek shelter who may not otherwise seek assistance. In some cases, people struggling with mental illness may not seek shelter and require additional intervention for their own safety. This plan ensures Lexington is prepared for these situations.

The Emergency Weather Plan will be activated on any day when temperatures are expected to be consistently below 32 degrees and/or when weather conditions otherwise dictate as determined by the Office of Homelessness Prevention and Intervention. Any time the plan has been activated the Office of Homelessness will notify local media, provide updates on social media, and notify all organizations that work with people experiencing homelessness. Additionally, United Way of the Bluegrass will extend hours at its 2-1-1 call center so that all calls regarding shelter or weather-related assistance may be directed through 2-1-1's resource and referral network.

It's important to note that, unless otherwise stated, these shelters and services are always available to people in Lexington who experience homelessness. The Emergency Weather Plan activates some changes such as transportation or extended hours but Lexington is fortunate to have a strong network of shelters and service providers that is able to meet most needs even during weather emergencies.

## 24-hour Emergency Shelters

24-hour emergency shelters *welcome all eligible people* during emergency weather including former residents under suspension for disciplinary or programmatic reasons. Exceptions may include individuals suspended for violence and decisions will be made case by case.

#### **Unaccompanied Women and Women with Children**

Salvation Army 736 W. Main Street Lexington, KY 40508 859-252-7706

• Services Available: Safe Housing, Meals, Showers, Warm clothing as available.

### **Unaccompanied Men**

Hope Center 360 W. Loudon Avenue Lexington, KY 40508 859-252-7881

> Services Available: Emergency Shelter, clothing, Meals, On-site HealthFirst clinic, non-medical detox, Kynector available to assist with insurance applications, Employment Information, Access to Hope Center programming (Veteran's Program, Mental Health, Men's Recovery, Employment, Social Services), and other services as needed.

#### **Unaccompanied Men and Women**

Community Inn 824 Winchester Road Lexington, KY 40505 859-514-7210

• Services Available: Emergency Shelter with normal operating hours: 7:00 pm-8:00 am

### Children and Youth Ages 6 weeks to 17 years

Arbor Youth Services' MASH Drop Inn Center 536 West Third Street Lexington, KY 40508 859-254-2501

• Services Available: Individualized attention to secure basic needs and appropriate shelter.

## **Day Shelters – Daytime Warming Centers**

Day Shelters/Daytime Warming Centers are facilities open during daytime hours as a place for individuals over the age of 18 with no other place to seek refuge from emergency weather conditions. Each facility may have its own eligibility criteria for entrance.

New Life Day Center 224 North Martin Luther King Blvd. Lexington, KY 40508 859-699-2500

- Operating Hours: Monday Friday 8:30 a.m. to 3:30 p.m.; Saturday 8:30 a.m. to 11:30 a.m.
- Services: Connections to employment, clothing, medical care, Social Security, and other resources; storage lockers available.

#### **Catholic Action Center**

400 E. Fifth Street Lexington, KY 40508 859-255-0301

- Normal Operating Hours: Daily 8 a.m. to 7 p.m.
- Open 24 hours during activation of Emergency Weather Plan
- Services: Meals, Showers, Phone Service, Connection to Social Services.

Arbor Youth Services Street Outreach Center (Youth 18-25 years old and their children) 540 West Third Street Lexington, KY 40508 859-254-2501

- Operating Hours: Daily 10 a.m. to 4 p.m. (extended hours as needed no one turned out to the street)
- Services: Individualized attention to secure basic needs and appropriate shelter

## **Transportation**

For some people experiencing homelessness transportation to a shelter or between shelters is a significant barrier. Cost or access or even knowledge of transportation options could prevent them from accessing shelter and getting out of dangerous weather. The following transportation options are available when the OHPI Emergency Weather Plan has been activated:

**HopeMobile Cold Patrol** – The HopeMobile is a program of the Hope Center and when winter weather creates significant risk for those on the streets their Cold Patrol hits the streets to visit known locations and camps where people experiencing homelessness can be found. Those located are offered transportation to emergency shelter and, if they refuse, are provided with blankets and other weather appropriate materials.

Compassionate Caravan – Operated entirely by volunteers associated with the Catholic Action Center, the Compassionate Caravan consists of volunteer drivers visiting places people are known to frequent when experiencing homelessness. Caravan volunteers offer people a ride to the most appropriate shelter of their choice. If the individual refuses the ride then volunteers provide blankets and other weather appropriate materials.

**Lextran** – Any time the OHPI Emergency Weather Plan is activated then people in need of a ride to a homeless shelter may board Lextran buses at no charge. However, riders must state the shelter to which they need transportation, must ride along existing routes, must transfer to a route with shelter access, and must disembark at the stop nearest that shelter. Drivers may ask riders to disembark if they are clearly not riding to shelter.